

Control Number: 23-10

FIA ACTION TRANSMITTAL

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TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES

DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT, FAMILY INVESTMENT SUPERVISORS AND ELIGIBILITY STAFF ELIGIBILITY DETERMINATION DIVISION SUPERVISORS AND

ELIGIBILITY STAFF

FROM: LA SHERRA AYALA, FIA EXECUTIVE DIRECTOR

DEBBIE RUPPERT, MDH EXECUTIVE DIRECTOR

RE: MANUAL E&E MA DENIALS FOR HUMANITARIAN

IMMIGRANTS

PROGRAM AFFECTED: MEDICAL ASSISTANCE (MA)

REFUGEE MEDICAL ASSISTANCE (RMA)

ORIGINATING OFFICE: OFFICE OF PROGRAMS

SUMMARY

Humanitarian Immigrants who are potentially eligible for Modified Adjusted Gross Income (MAGI) Medicaid/Medical Assistance (MA) should be first tested for Title XIX MA eligibility through the Maryland Health Connection (MHC) or the Eligibility and Enrollment (E&E) system. If these individuals are found to be overscale income for MAGI Medicaid or non-MAGI Medicaid, DHS should process them for Refugee Medical Assistance (RMA) through the Refugee Act of 1980, Pub.L. 96-212, sec. 412(e) (as amended).

Currently, E&E system determines RMA eligibility for customers with certain immigrant statuses but does not determine Medical Assistance (MA) Eligibility for those same customers. Additionally, applications for these customers are not currently transferred to MHC as a part of the Medicaid No Wrong Door (MNWD). A system fix is in process.

Until the system fix is complete, for customers who are potentially Modified Adjusted Gross Income (MAGI) eligible, case managers must manually deny the MA application in E&E and

submit the application to the Maryland Health Connection (MHC). This action transmittal outlines the steps case managers must take to properly determine MA eligibility for customers erroneously entered into the E&E system at the onset of the application process.

REQUIRED ACTION:

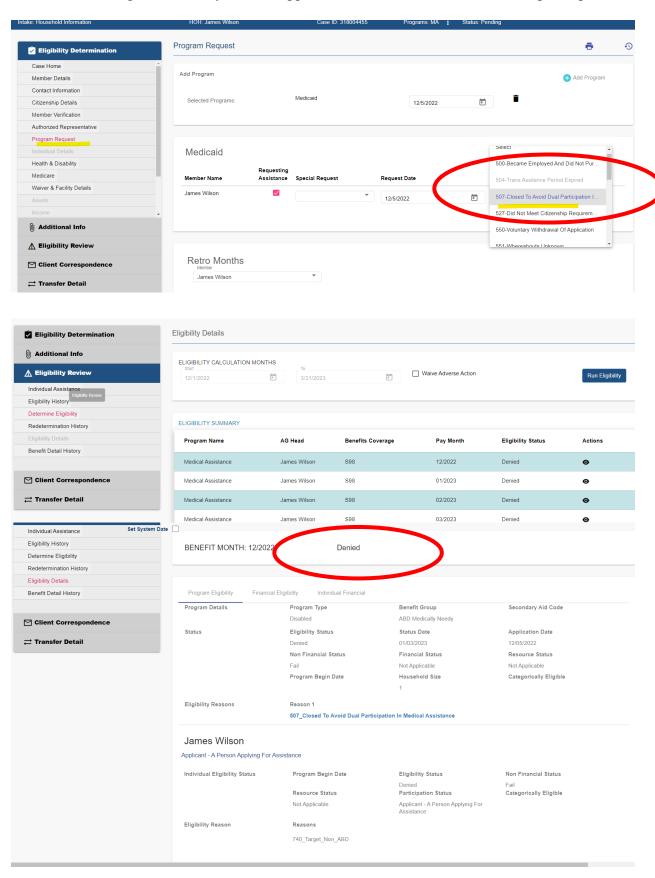
MAGI Customers

In order to ensure customers receive the correct MA coverage, case managers will need to manually deny the E&E application if the customer or household is potentially <u>MAGI</u> eligible **and** holds one of the following immigration statuses:

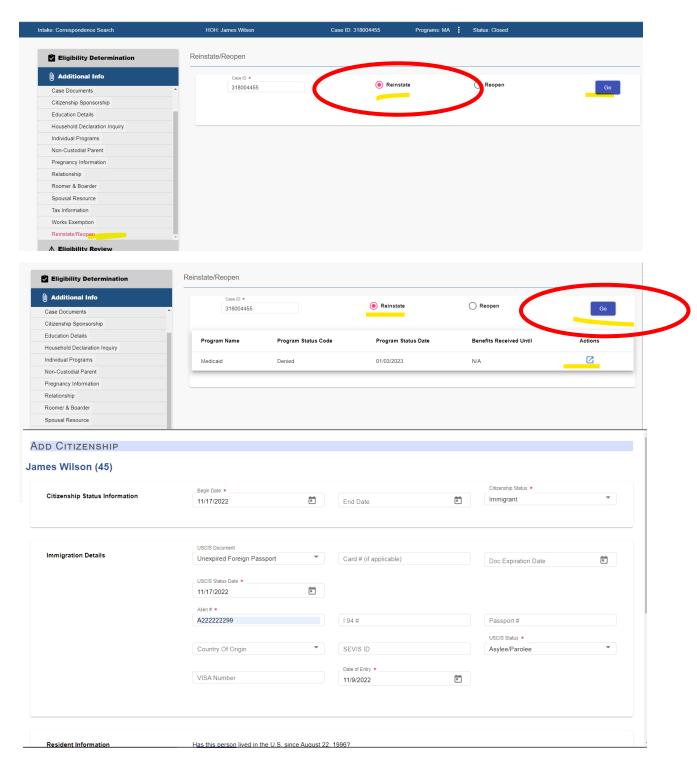
- Refugees or individuals paroled as refugees
- Asylees or individuals paroled as asylees
- Cuban or Haitian Entrants (CHE)
- Certain Amerasians
- Unaccompanied Refugee Minors
- Certified Victims of a Severe Form of Trafficking (VOT)
- Afghan or Iraqi Special Immigrant Visa (SIV) Holders
- Afghan Special Immigrant (SI or SQ) or Humanitarian Parolees (AHP)
- Ukrainian Humanitarian Parolees (UHP)
- Lawful Permanent Residents previously with any of the statuses above

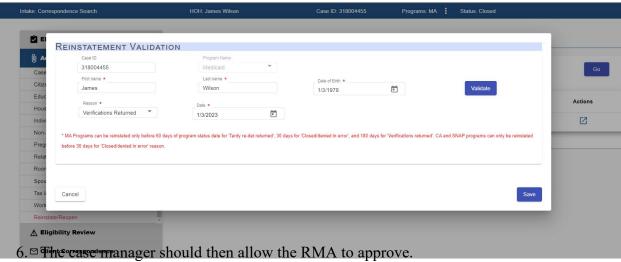
The following steps should be taken in E&E:

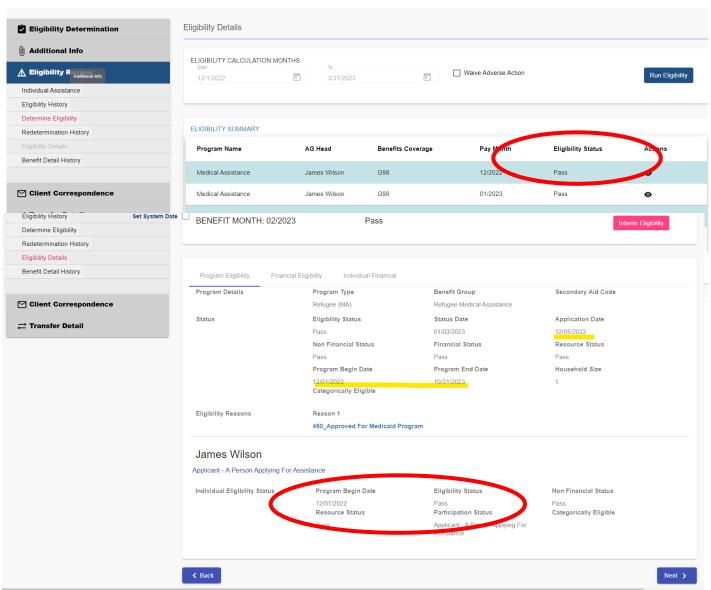
1. Case managers must deny the MA application with code 507 to avoid dual participation.



- 2. Case managers must **manually** enter the application in MHC.
- 3. If the customer or household is determined eligible in MHC no further action is required.
- 4. If the customer or household is denied in MHC for <u>income</u>, the case manager should allow the MHC application to deny.
- 5. The case manager should reinstate the MA application in E&E.







Non-MAGI Customers

Local staff cannot make the needed system change for non-MAGI customers at this time. When staff identify a non-MAGI customer who is incorrectly enrolled in RMA, they should leave the customer in the RMA subgroup. Additionally, they should submit a JIRA ticket requesting the customer to be manually moved into the correct non-MAGI medical coverage group.

INQUIRIES:

If you have any questions regarding this Action Transmittal or any other program policies, please submit it using the <u>FIA Policy Information Request Form</u>. If you work in Montgomery County, you may submit your policy questions via email at <u>fia.policy@maryland.gov</u>. For systems questions, please email <u>fia.bsdm@maryland.gov</u>.

For MA policy questions: Direct Non-MAGI and MAGI policy questions to the Maryland Department of Health, Office of Eligibility Services at mdh.oesinquiries@maryand.gov.

cc: DHS Executive Staff
FIA Management Staff
MDH Executive Staff
Constituent Services
Office of Administrative Hearings